

And the award goes to...

Jason Marris

Caistor Distribution, Depot Principal

Q. How did it feel when you found out you had won?

Pleased that the team's hard work had been rewarded.

Q. Why do you think your fellow members chose you?

For giving a professional reliable service that meet the other members customers demands.

Q. Was the win a surprise to you?

Yes it was, but a very nice surprise.

Q. Will this award have any effect on your customers?

Telling our customers that we have won, shows what a good service the Palletline network provides.

Q. What do your customers value most about your business?

Service levels followed by cost.

Q. What value do you think customers and prospective customers place on awards?

Awards give them trust in the service being provided.

Q. When you were voting for the Palletline awards, what did you take into consideration for the categories?

Service levels and helpfulness of depots.

